



# Petroplus Coryton

Over 20 years of 'refining' security services for Petroplus Coryton

## The client

Petroplus Coryton Refinery processes imported crude oil into petrol and diesel for road vehicles, jet fuel for planes, fuel for industry and bitumen for roads. It is one of 8 oil refineries in the UK and has a large distribution bulk terminal within the site.

Approximately 500 employees and the same number of contractors work on the site daily. Petroplus assigns the highest priority to preserving the Health and Safety of everyone working for them and attending the site. The effective management of safety, health, environment and security is of fundamental importance.

Coryton is a top COMAH (Control of Major Accident Hazards) site and a key part of the National Infrastructure. With 5 jetties extending into the River Thames for use by international vessels, the port facility complies fully with the mandatory International Ship and Port Facility Security Code. Government Regulator inspections are regularly conducted, concentrating on both physical and security officer patrol tasks in and around the port facilities designated "RESTRICTED AREA".

## The Legion approach

Legion Group has provided security services to Petroplus for over 20 years, developing the provision from security guarding to front line first response and first aid. Duties include access control, integrity of the perimeter and security patrolling of restricted areas. In addition Legion delivers weighbridge and mail room operations together with receptionist/telephonist duties, enforcement of safe workplace traffic control, escort duties, speed checks and management of road closures/restrictions. All Officers receive ROSPA training.

## The Legion solution

A team of 26 security officers work at the site looking after various security points including the refinery security control, weighbridge, the bulk terminal, reception and mailroom. As part of the onsite Emergency Response Team, 10 of the team are trained to Emergency Medical Technician standard and are first to attend any onsite incidents, administering first aid, securing the area and recording the details with the site manager. In addition, 7 security team members are part of the Line Rescue

Team, trained to respond in very difficult locations, including 'recovery at height'. They receive external training from the Essex Fire Brigade and other specialists on abseiling techniques, and undertake regular live role play of casualty rescue in extreme conditions.

The Legion team works very closely with the Petroplus management and have developed additional service provision, including mailroom and reprographics, as part of the contract. The site recently installed a new state of the art CCTV monitoring system and the Legion team offered advice and consultancy to ensure the system was as future proof as possible.

"The security duties required at Coryton are quite unique. We provide a premium level of service and have developed a close working relationship with the client over the last two decades." Shaun Cowlam, Security Director

## Client benefits

**Quality of service** - all personnel on site, including contractors, are subject to weekly safety reviews which include the management of hazards, near misses and non-compliance. The results are measured in terms of man hours on site and Legion's results are considered excellent.

**Consistency** - staff retention at the Coryton site is high. The team work well together and welcome additional responsibility.

**Safety and protection** - all team members wear special fire retardant uniforms and H2S monitors to detect gas.

**Innovation** - over the last 20 years, the contract has been developed and remodelled with additional services, allowing the client to concentrate on their core business.

**Trained personnel** - the Legion security officers receive additional and regular ongoing training to ensure they exceed the competency levels.

**'Safety of all site personnel is our top priority'**

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